

WHY SWITCHTHINK SOLUTIONS IS THE RIGHT CHOICE FOR YOUR CLOUD SOLUTIONS NEEDS

Invaluable Domain Expertise to Support Your Full IT Stack

Your infrastructure and application stack are the keys to a high-performing, secure, and stable IT platform. With reliance on technology for member and employee access at an all-time high, the bar for service levels continue to rise. It isn't enough that your business applications are up and running. Your infrastructure and all other internal dependencies must always also be functioning properly and accessible.

IT systems need more than just maintenance to remain secure and highly-available on a 24x7x365 basis. To keep your systems performing at this level, you need a highly-skilled team with experience managing multiple technologies across a wide range of systems. For example, expertise in IP and subnet networking; routing; switching; firewalls; load balancers; virtual servers; active directory; and DNS (just to name a few) is needed to properly implement and manage robust cross-platform monitoring tools that track the state, health and performance of your full IT stack and span across operating systems and hypervisors. Getting your monitoring infrastructure and protocols right is critical for both identifying security events and keeping systems highly available.

You also need a proactive program – and the expertise and tools to manage it – for forecasting, trending, projections, and capacity management. With cloud solutions becoming more and more inter-connected – internally and externally – the importance of having an IT organization with these skills becomes ever more critical to keeping your whole ecosystem high-performing, secure, and stable.

With SwitchThink as your hosting provider, you are supported by a full-stack technology team armed with the enterprise tools to proactively manage systems for performance, maximum-security, and high-availability. Our team is comprised of over 120 talented individuals with domain expertise across numerous disciplines:

- Information security (PCI and regulatory compliance; risk management; threat prevention and protection)
- Network (software-defined networks; LAN/WAN)
- Cloud operations (Community; Azure)
- Platforms (Active Directory; Office 365; storage; back up; replication services, etc.)
- Online banking
- Lifecycle and capacity management
- Test and release management
- Help/Service Desk (ITIL; service management; service level management; service catalog; change, incident, and problem management)
- Software distribution
- End user computing
- And more...



Together, the SwitchThink team provides a full array of support services for your cloud infrastructure.

- Hands-on support, including rack & stack
- Proactive monitoring of managed infrastructure
- Network cross connects
- 24x7 support
- Patching
- PCI compliance
- Performance optimization
- Guaranteed availability
- HW maintenance & refresh based on vendor specs
- Backup & restore
- Managed firewall
- Lifecycle management
- ITIL change, problem & incident management
- Replication options

The SwitchThink team isn't your typical operations or application support organization. We go above and beyond to ensure your systems are managed for maximum compliance, performance, stability, security, and availability. Our expertise coupled with our two geographically distant, PCI-compliant data centers built to Tier 3 and federal grade security standards (and guaranteeing 100% availability for power & cooling) ensure our Cloud Solutions are best-in-class.

Let us help you experience all the possibilities of cloud computing. Please contact us at sales@switchthink.com to learn more.

About Us

SwitchThink Solutions is an IT Services CUSO formed in partnership with Corelation. As credit union professionals dedicated to optimizing & expanding **KeyStone's** capabilities for our clients, we've developed deep domain expertise in the areas of conversion, development, hosting, & operational best practices. Leverage our knowledge to unlock new strategic possibilities through performance improvement & rapid innovation.

Services include managed & infrastructure cloud hosting solutions; disaster recovery solutions; development & consulting services; conversion support services; & our new SaaS Essentials featuring **KeyStone** (offering a fully outsourced suite of mission-critical applications to support your enterprise). Whether you're an existing user or preparing for implementation, let our experts help you rapidly apply the transformational powers of **KeyStone** & Cloud Computing. Rethink what's possible with SwitchThink.